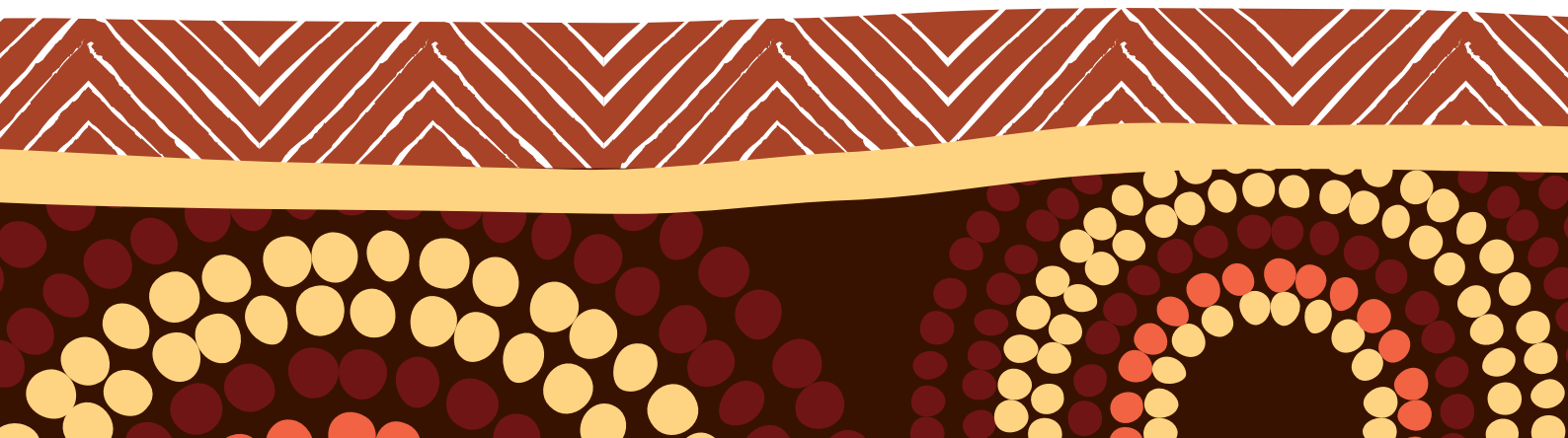


Aboriginal Elders & Community Care Services

Annual Report 2021-2022



**Aboriginal
Community Services**



Our Purpose

Aboriginal Community Services supports the growth of progressive and prosperous Aboriginal communities that are built on a foundation of respect, self-determination and accountability.

By empowering individuals, families and communities through choice and control of their needs, we connect our expertise, knowledge, passion, corporate and governance structures to build sustainable programs.

The lives of our clients are enriched through the delivery of culturally appropriate services that are continually improved and represent value for money.

Our Vision

Our vision is to be a national service provider, recognised for cultural and professional integrity and commitment to the self-determination of current and future generations of Aboriginal communities, families and individuals.

We Value



Self-determination

our clients have the right to choice and control over their lives



Respect

having regards for others feelings, choices, decisions and culture



Accountability

accepting our decisions have consequences



Sustainability

what we do will stand the test of time



Continuous Improvement

always seeking ways to do better



Value for money

where efficiency and effectiveness are balanced



Connection to Community

fostering close connections and maintaining social interaction, interests and activities



Honesty and transparency

being open with all the facts



Aboriginal
Community Services



Aboriginal Elders & Community Care Services

Annual Report 2021-2022

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Board Members

Jim Golden-Brown

Chairperson

AECCS Board Member since 20 December 2019

Hitesh Goel

Treasurer

AECCS Board Member since 20 December 2019

Garth Dodd

Secretary

AECCS Board Member since 21 November 2019

Cath McGee

Board Member

AECCS Board Member since 11 January 2014

Dr Senthil Govindasamy

Board Member

AECCS Board Member since 20 December 2019

Malcolm Gollam

Board Member

AECCS Board Member since 3 November 2021

Maria Stewart

Board Member

AECCS Board Member since 3 November 2021

Board of Directors Report

Jim Golden-Brown | Chairperson

The reporting period has seen ACS to continue to grow in its reach, services, programs as well as increase in our staffing resources and client numbers.

ACS provides services and support to around 10 percent of First Nations people over the age of 50 in SA. We are the largest Aboriginal Aged Care Provider in SA and the second largest in Australia. This achievement has only been possible with the Board entrusting our CEO Graham Aitken and his Leadership Team to manage the organisation and its strategic direction.

The past few years, ACS has been dealing with the COVID-19 pandemic across all of our programs from metro area of Adelaide to every corner in the state, and our remote service areas including the APY Lands and Marree. It is with great pride that our residential facilities have escaped the worst of the pandemic, only mild cases of covid with no hospitalisation of our residents was required. This achievement rests with the staff and the General Manager, Residential Services, Warren Hall.

The Pandemic also had impact of our operations in the APY Lands with access to the lands being restricted. However, due to the work we do, the services and support we provide along with exceptional reputation we were able to continue provide support such as meals and washing of blankets. All of our centres in the Lands have been closed to clients, therefore meals were home delivered Monday to Friday. This decision was made by our Elders in each of our communities in the Lands.

The Aged Care Reforms continue to roll out across the aged care sector and the Board are very pleased with our organisation's response to implementing the reforms while continuing to deliver high quality services and support to our community. It is important to note that some of these reforms will have negative impact on smaller providers without cash reserves. In this instance ACS growth has allowed ACS to build reserves that protects ACS from any adverse reforms. It is pleasing to note that ACS along with Board members and staff are actively participating and influencing the Government's Aged Care reform agenda through various forums, committees, meetings and consultations.

We are proud of the work our staff do to deliver the wide range of aged care services from basic low level supports through to high level and complex services. Our organisation is unique in the aged care sector in that we provide the full continuum of services from basic Commonwealth Home Support Programme, Home Care Packages and Residential Aged Care services to our Elders across urban, regional and remote locations.

The Board has updated our strategic plan, which will serve ACS well in its strategic direction and endeavours to continue to provide the quality level of care and support. Our strategic plan will underpin our ongoing growth and to be nimble, flexible and adaptable to the ever-changing Aged Care sector.

ACS where necessary, the advice of consultants and legal opinion is obtained to ensure we are compliant and meeting all legal obligations. We are pleased that the organisation has had another sound financial performance and has seen continued growth in our budgets and programs.

Through strong governance practices, the membership of the Board has been effective and is empowered with experience and expertise. In addition, sub-committees operate to compliment governance processes, provide a voice for our clients and ensure we are compliant with our legal obligations.

The Board has a very good relationship with the management team and is pleased to see the good teamwork and morale that exists within the organisation.

It is important for me to thank my fellow Board members for their time, energy and support.

I would also like to acknowledge the valuable work that the CEO and all our staff perform on a daily basis in making the lives of our Elders better and the commitment shown to our organisation.

We need to acknowledge the support of the Australian Government, Department of Health, for their on-going funding support to our organisation.

The Board are proud that our organisation has been providing high level supports to our community for 27 years and look forward to many more years of support for our community.



Chief Executive Officer Report

Graham Aitken | Chief Executive Officer

It is with pleasure that I present my twelfth Annual Report and I am happy to see the number of Elders receiving our services continuing to grow.

Our organisation is unique in that we deliver the full continuum of aged care services and supports from:

- Low level Commonwealth Home Support Programme;
- Home Care Packages; and,
- Residential Aged Care.

We are also unique in that our aged care services are delivered in urban, regional and remote locations.

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Aged Care Reforms

Through our previous annual reports, newsletters and other opportunities, we have informed Elders about the Australian Government's Aged Care Reforms which have been implemented due to Australia's growing population of older people and the challenges facing the aged care sector.

The reforms seek to create a better aged care service system to give older people more choice, more control and easier access to a full range of services.

ACS has made a number of presentations to the Aged Care Royal Commission, including the regional and remote service delivery hearing that was held in Broome.

The Australian Aged Care Commission has released its final report and ACS is happy to have contributed to report, especially Chapter 7 that contains recommendations specifically for Aboriginal and Torres Strait Islander aged care.

Aged Care also received significant funding in the Federal Budget announcement and we look forward to funding opportunities to assist more Elders with services in South Australia.

The Aged Care Reforms and changes will continue to be implemented by the Department of Health over the coming years and we have successfully managed and implemented the changes to date.

Home Care Packages

In 2014, we became an Approved Provider of aged care services meaning we can deliver the higher level care of Home Care Packages and we now assist over 250 Elders on Home Care Packages across the state.

These Packages are “Consumer Directed Care”, meaning Elders have a budget and more choice about the types of services they receive under the Package. Elders also receive a monthly statement about the services they have purchased.

The feedback we receive from Elders who are on Home Care Packages is very positive as they are able to make decisions and have choices about how their Home Care Package is used.

Accountability Requirements

Our organisation is required to meet many Commonwealth, State and Local Government laws, rules and regulations as well as the terms and conditions of our funding and I am pleased to confirm that all our reporting requirements are up to date.

From 1 July 2019 organisations providing Commonwealth subsidised aged care services are required to comply with the new Aged Care Quality Standards.

Organisations will be assessed and must be able to provide evidence of their compliance with and performance against the new standards. Our organisation and all programs are compliant with the new standards.

We are also required to submit regular financial reports to our funding bodies and due to our good financial management processes, have achieved a sound end of year financial result.

The independent financial audit details contained in this annual report confirms the financial performance which has been received without qualifications.





COVID-19

COVID-19 continues to have a major impact on the aged care sector including our services and supports. Our priority has been to educate and inform Elders and our staff about COVID-19.

The Commonwealth Department of Health has provided a significant amount of information and brochures to aged care providers and we have shared this information with our Elders and staff.

The majority of our Elders continued to receive services although some minor changes to their service provision were required.

Our staff have undertaken Infection Control Training (COVID-19) and have been provided with Personal Protective Equipment to ensure their safety whilst at work.

A number of COVID-19 Plans have been developed for our different program areas and locations.

Acknowledgements and Thank You

I would like to acknowledge our growing number of staff that I am very proud of and who demonstrate commitment to our Elders and to the organisation.

I would also like to acknowledge the Board members who volunteer their time and provide me with support and give the organisation clear directions on how we operate and where we want to be in the future.

Our organisation has established many partnerships and linkages and I would like to acknowledge those organisations that work with us in a changing and complex service system environment.

I look forward to the new financial year with confidence and enthusiasm as we continue to grow and improve our organisation in meeting the needs of our Elders and the wider Aboriginal community.

Corporate Services

Quality

The Quality Team is responsible for ensuring systems and processes are in place across the organisation to allow ACS the opportunity to deliver and continuously improve on the service we provide our residents and clients. By ensuring we comply to legislations and policies we continue to maintain our certification as an Aged Care Provider.

This year saw a change of personnel in quality and the team now comprises of the Quality & Risk Advisor and the Policy & Standards Advisor who both work with all Business Units within ACS to ensure uniformity and the opportunity for continuous improvement.

During this year the Adelaide Metro programs and the Aboriginal Elders Village were audited by the Aged Care Quality and Safety Commission (ACQSC). The Commission is responsible for assessing and monitoring quality of care against the Aged Care Standards. ACS was grateful for the opportunity to show the Commission the fantastic work done by our staff for our residents and clients and ACS continues to have a positive relationship with the Commission.

Subcommittees

New subcommittees were formed at both Board and Operational level with the purpose of bringing together ideas from all areas of the organisation. Information is shared to enhance and grow practices and strengthen our governance obligations.

Board Subcommittees	Operational Subcommittees
Consumer Engagement	Work, Health and Safety
Cultural Advisory	Clinical Reviews
Finance	Corporate
Clinical Governance	Cultural Integrity
Risk, Compliance and Complaints	Marketing and Communications
	Continuous Improvement

Quality Management System

ACS have invested in a new Safety and Quality Management System developed by Leading Aged Services Australia (LASA). This system is best-practice and allows us to manage our internal policies, procedures, audits and registers including incident, complaints, feedback, improvements and risk. This new system will make it more efficient for staff to lodge information and support our continuous improvement efforts.

This year has been one of learning and understanding for the Quality team and we look forward to an incredible year ahead as we continue to implement actions and work with our dedicated ACS.

Human Resources

Recruitment

We are committed to developing a diverse workforce and applying the principles of equality, fairness and transparency to all recruitment and selection processes. We are committed to the selection of applicants on merit and to building organisational capability and excellence through our workforce.

During the year ACS has recruited and advertised for 18 positions using the online recruitment platform Seek. It was encouraging to see that potential candidates are interested in working for ACS, with the number of clicks on our advertisements being almost 10% above the average of similar advertisements.

During the year HR focussed on ensuring all new starters had a robust induction and training prior to commencing work with our clients and residents. New staff have reported that these sessions have been worthwhile, particularly the cultural training provided by our employees Richard Aitken, Trevor Buzzacott and Abdul Farouk.

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Culture and Diversity

We have a vibrant and multicultural team at Aboriginal Community Services. Embracing workplace diversity involves recognising the value of individual differences in people and positively embracing and supporting these characteristics to respect the cultural backgrounds of our staff. It is vital that our staff feel valued, respected and ACS ensures we know about the opportunities and resources available for their individual needs and personal professional development.

We are proud of Aboriginal heritage and our staffing includes a 34.6% representation of First Nations people.

Workplace Health and Safety

Our organisation is committed to preventing work-related injuries and illnesses by providing and maintaining a healthy and safe workplace for our staff and visitors. Our employees have access to a range of training and supports, including first aid, manual handling, free influenza vaccinations and our Employee Assistance Program.

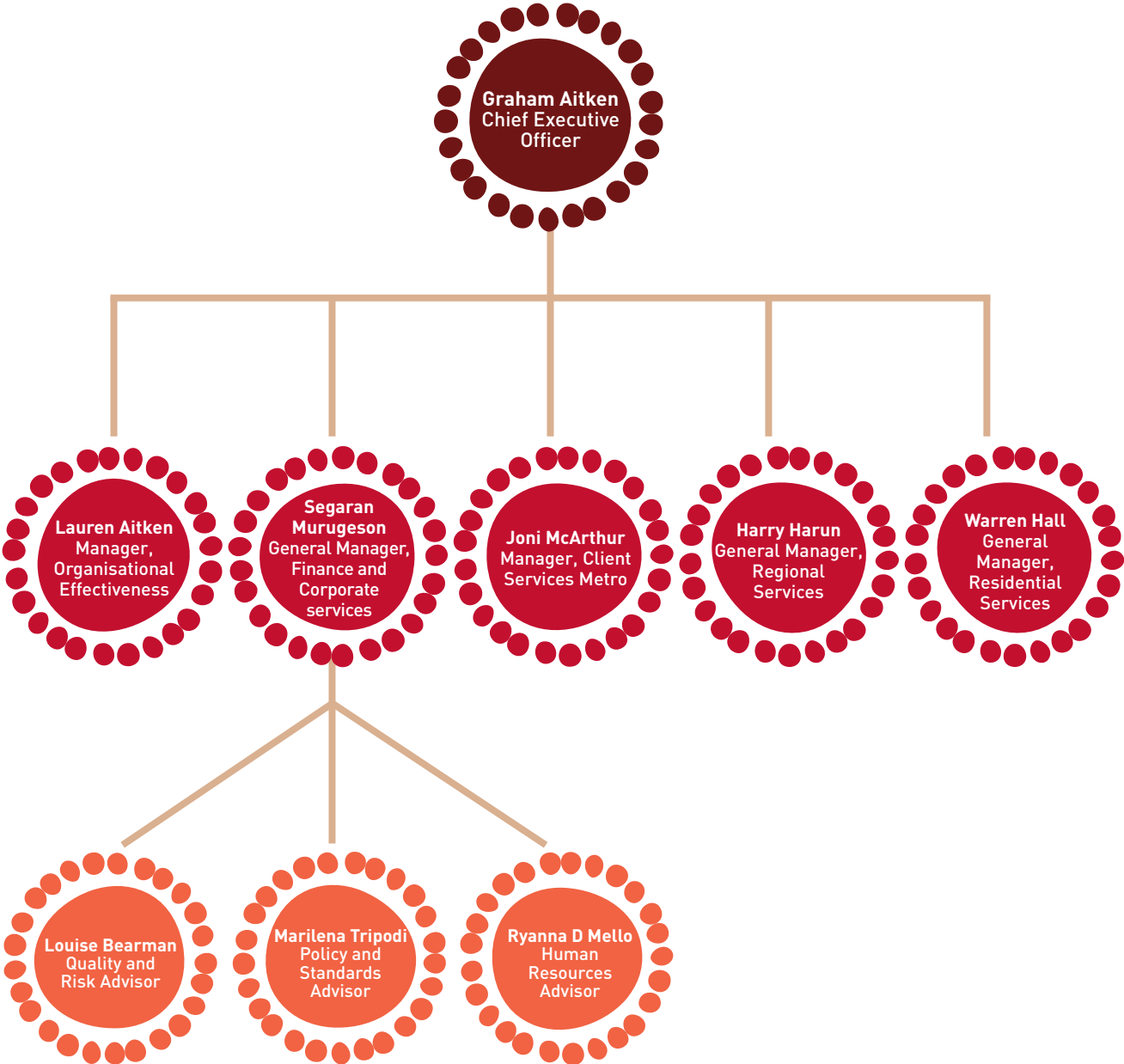
Training and Professional Development

Our staff have access to learning, development and training opportunities which enable them to be suitably knowledgeable and skilled to carry out their role within our organisation. Throughout the year, ACS offered our employees a range of training opportunities as part of their professional development. ACS has supported staff to maintain their memberships, registrations and offered study assistance when required.



Leadership Team

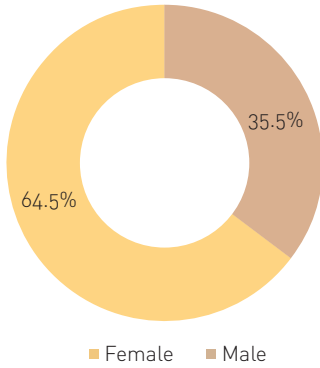
Our Leadership Team has grown in 2021-22. This year ACS introduced Strategic Projects, Quality and HR to support and advise our General Managers and Executive to achieve better outcomes for our organisations which align with our values and strategic goals.



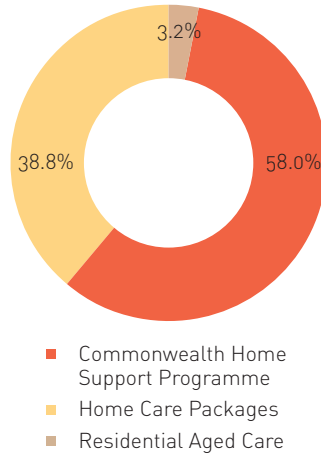
Program Reports and Service Statistics

Aboriginal Community Services provides a full continuum of aged care services from basic care to complex high care. We provide aged care services across South Australia in urban, rural and remote locations.

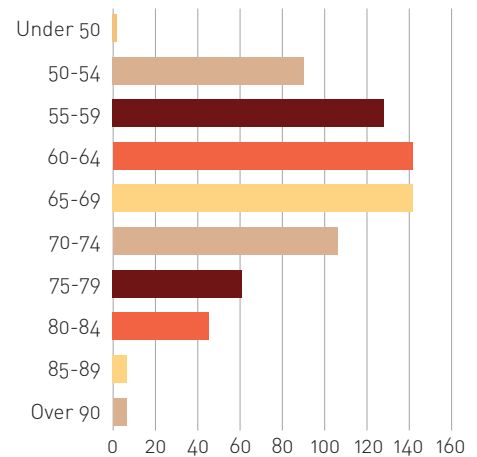
Clients and Residents
Elders by Gender (n=752)



Clients and Residents
Elders by Aged Care Program (n=752)

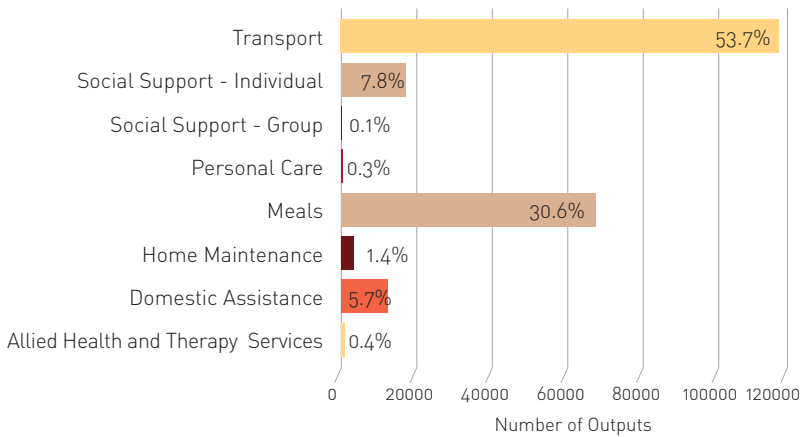


Clients and Residents
Elders by Age (n=752)



CHSP Service Delivery

Support sessions by Type (n=437)



Commonwealth Home Support Programme

We provide Elders with entry level support services at home and in their community under the Commonwealth Home Support Programme across the Adelaide Metropolitan regions and in the Flinders and Far North region, with our locations of Amata, Coober Pedy, Fregon, Indulkana, Marree, Mimili and Pipalyatjara.

Home Care Packages

Elders by HCP Level and Location (n=292)

	Level				Total
	1	2	3	4	
Eyre Peninsula	6	11	5	2	24
Flinders and Far North	12	35	20	3	70
Hills, Mallee and Southern	1	2	2	2	7
Metropolitan East	0	1	3	4	8
Metropolitan North	1	39	27	24	91
Metropolitan South	0	5	19	8	32
Metropolitan West	0	14	16	14	44
Mid North	0	2	0	0	2
Riverland	0	0	0	0	0
South East	0	0	0	0	0
Yorke, Lower North and Barossa	0	11	2	1	14
Total	20	120	94	58	292

Home Care Packages

We provide Elders with more complex support services to help Elders live independently at home, maintain quality of life and to enjoy community and cultural activities through Home Care Packages across South Australia.

Residential Care Services

Warren Hall | General Manager, Residential Services

Aboriginal Community Services acquired Pukatja Aged care facility in the APY Lands in July last year, taking over the Aged Care facility as well as the community client support. AEV has spent considerable time assisting with the transition process. Since the acquisition, AEV has been establishing and transferring processes to make Pukatja's operations compatible with AEV, and meeting compliance requirements, these include:

- Setting up of uniform online training for AEV, Pukatja and all ACS communities throughout the APY Lands. Training deals with all staff mandatory requirements using an online moodle platform., all staff have been given access.
- AEV has transferred our Clinical software program (Leecare) to Pukatja, RSM and Clinical Nurse from AEV visited Pukatja to provide training to clinical staff. Clinical information sharing now possible.
- AEV is currently working on the introduction of a staff rotation system which will see staff from AEV cover the leave requirements of Pukatja staff.
- Pukatja staff now have the opportunity to extend leave off the lands, with work available at AEV while in Adelaide.
- AEV currently has three staff members in Pukatja on relief duty.
- AEV RSM has been involved in establishing a permanent, stable workforce at the Pukatja facility.
- The previous Department of Health surge workforce employed at Pukatja have completed their contracts, Pukatja facility now operating totally with ACS staff, including 8 casual Anangu staff members.

AEV currently has a major project underway. The installation of a new Nurse Call system including a wandering alarm system which will see greater safety afforded to residents, particularly those with cognitive decline.

AEV will improve its COVID-19 preparedness and response with the purchase and introduction of Rapid Antigen Testing kits. This will expedite our COVID identification capability.

Due to staff rotation between AEV and Pukatja, a protocol has been developed in which RA Testing can be done prior to staff commencing at either site.

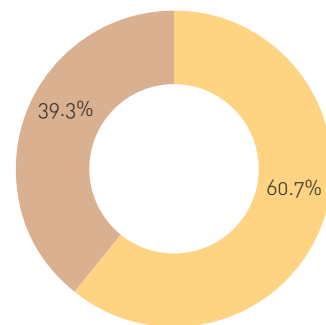
It has been a challenging year ensuring the safety of our Elders during the COVID pandemic:

1. AEV arranged an In Reach Immunisation Clinic on site with the Local Primary Health Care Network where residents were immunised against the Virus.
2. AEVs' COVID response has increased with the introduction of QR code check in, as well as maintaining the conventional sign-in/trace system and temperature testing.
3. The Government requirement requiring all staff are Flu and COVID vaccinated and aware of all the COVID safety requirements such as masks and Protective Personal Equipment has been well received by staff.

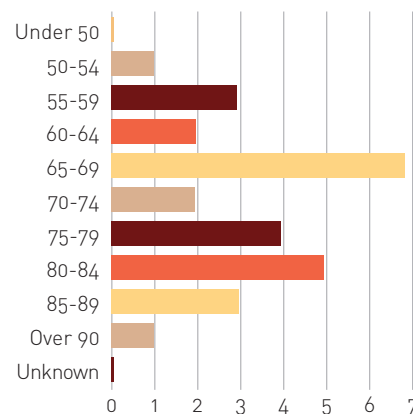
We anticipate future policy changes to how Aboriginal Flexible Care services operate will begin to be clearer as the Government continues to implement policy changes related to the recommendations of the Royal Commission.

Residents Elders by Gender (n=28)

■ Female ■ Male



Residents Elders by Age (n=28)



Adelaide Metropolitan

Joni McArthur | Manager, Client Services

Our Adelaide Commonwealth Home Support Programme and Home Care Packages started back in 1995 as a small Home and Community Care Program. Over the years and through the aged care reforms, our Adelaide service has grown and changed to provide support and services to over 400 Elders.

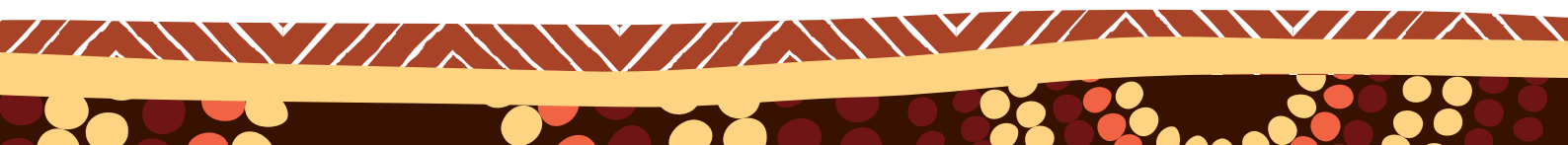
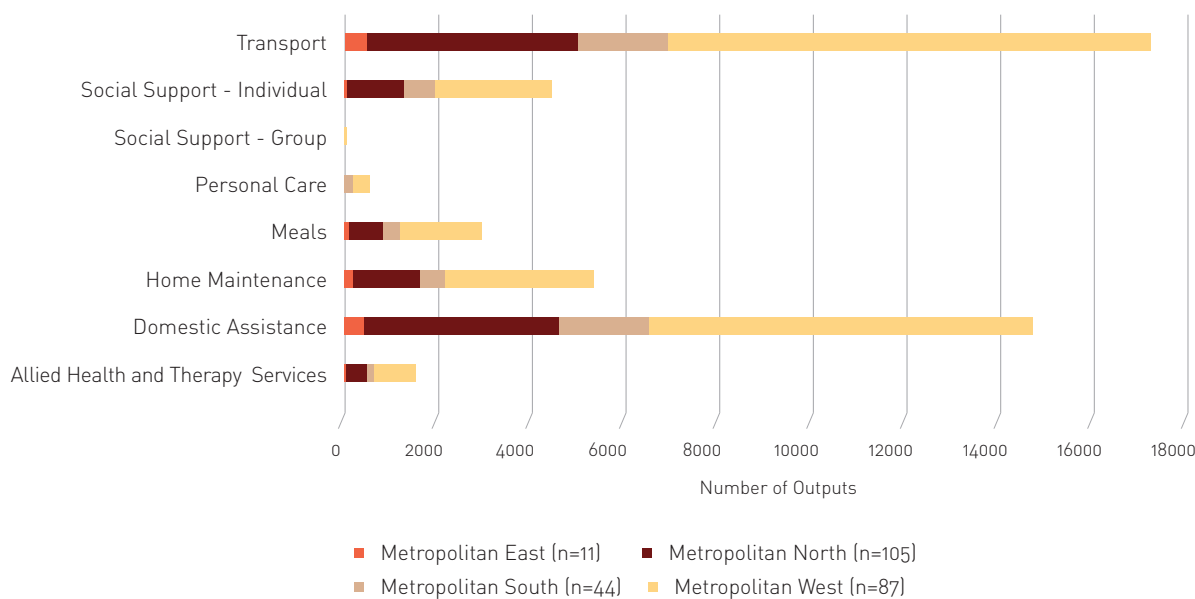
Our Adelaide Metro Team consists of a Client Services Manager, two Transport & Scheduling Coordinators and five Aged Care Advisors and two Client Services Coordinators, ten Community Support workers and a Clinical Care Advisor. The services that are provided are broad and include Transport, Social Support, Domestic Assistance, Allied Health, Personal Care and Home Maintenance. Where possible these services are provided by ACS support workers with a portion brokered to agencies and or contractors.

In the past year we have seen a reduction in COVID-19 restrictions which has allowed coordinators and advisors to enter back into the community and attend Elders homes once again for welfare checks, annual reviews and social interactions/connections while still taking appropriate care to ensure the safety of our

Elders. Being able to re enter the community has been very positive for Elders and staff, having a face to face interactions is of utmost importance to be able to build rapport and connections. Most importantly there has been a substantial increase of community programs restarting and welcoming people back in their doors, COVID has increased the affects of social isolation and mental health of so many that ACS has made it a priority to support Elders to reattend social groups and support in rebuilding and maintaining community connections where possible.

This year we saw growth in our programs and Elders accessing essential services, we welcomed 76 Elders into the ACS community and assisted 58 Elders in transitioning onto Home Care Package funding with many more undertaking assessments and now on the national queue waitlist awaiting assignment of a Home Care Package. Advisors, coordinators and outreach teams have been working hard to help Elders navigate the aged care system in order to get appropriate funding and be able to access the services required to live safely and happily within their own homes, we have seen great outcomes with this and hope to continue this great work for years to come.

Adelaide Metropolitan CHSP Service Delivery
Support Sessions by Type (n=242)



Regional Services

Harry Harun | General Manager, Regional Services

Home Care Packages

We are proud to be able to provide Home Care Packages for those Elders who require higher levels of support above our Commonwealth Home Support Programme.

ACS became an Approved Provider in 2014, that enables us to operate our Home Care Packages, and we have seen the numbers of our Home Care Packages continue to grow.

In addition to providing our Home Care Packages in the Adelaide Metropolitan regions and across the APY Lands, we are now expanded into regional areas. We are pleased that we are now providing support to Elders through Home Care Packages state-wide.

Commonwealth Home Support Programme

In 2016, ACS commenced provision of services under the Commonwealth Home Support Programme in five communities across the APY Lands. In recent years our Flinders and Far North CHSP services have expanded to include Coober Pedy and Marree.

Coober Pedy

In conjunction with Umoona Aged Care, their Board, staff, community members and the Commonwealth Department of Health, ACS took over the Coober Pedy Commonwealth Home Support Program in July 2018.

In our fourth year of service provision in Coober Pedy, ACS continues to contract Umoona Aged Care to deliver the services and supports for the Elders of Coober Pedy. ACS is responsible for the funding, Quality and Safety compliance and data reporting.

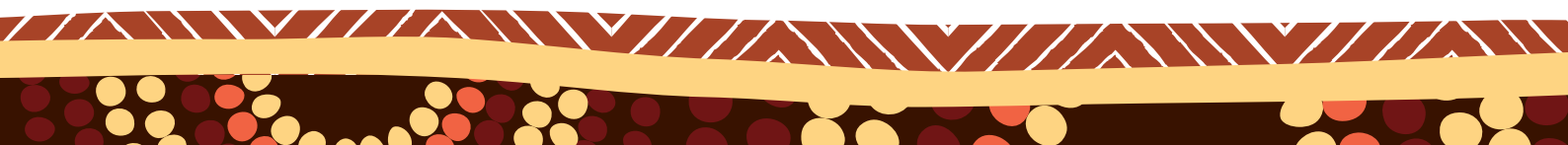
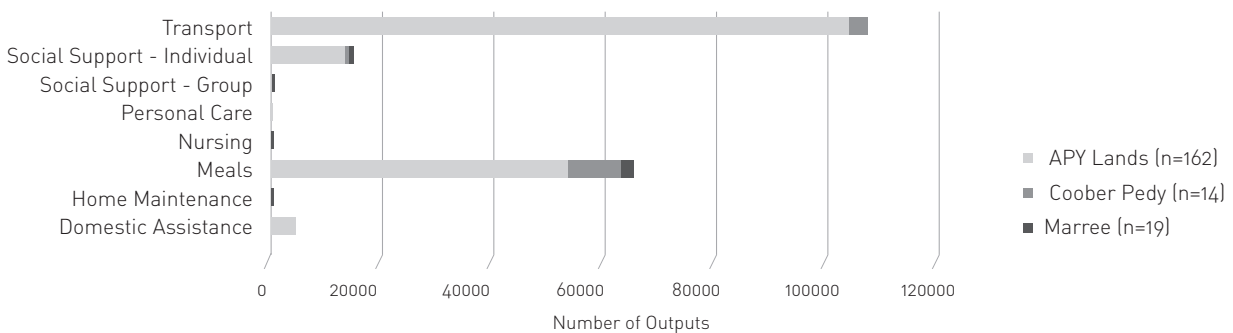
Marree

In conjunction with the Marree community and the Commonwealth Department of Health, the Marree Commonwealth Home Support Programme funding agreement was novated to ACS.

ACS commenced our Marree program in January 2019, we are now in our fourth year of Commonwealth Home Support Programme service provision. We have employed a local Community Support Worker to support the Elders of Marree. The funding for Marree is nominal to support approximately 20 Elders and ACS will continue to work with the Department of Health to further develop the program. ACS is responsible for the funding, Quality and Safety compliance issues and data reporting.

This year has also seen Elders in Marree transition from the Commonwealth Home Support Programme to a Home Care Package, with support services tailored to their care needs.

Flinders and Far North CHSP Service Delivery
Support Sessions by Type (n=195)





Amata

Fregon

Indulkana

Mimili

Pipalyatjara

APY Lands — Commonwealth Home Support Programme and Home Care Packages

This is the fifth year of our APY Lands services for our communities of Indulkana, Mimili, Fregon, Amata and Pipalyatjara.

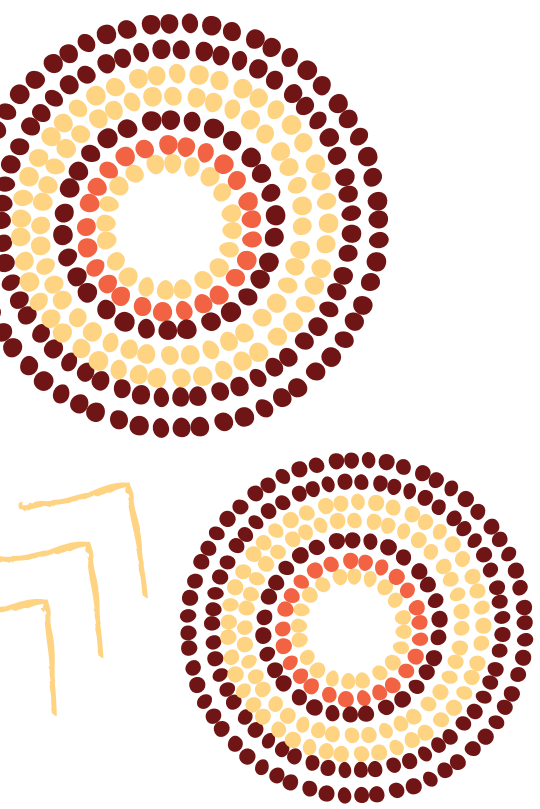
We are funded to provide Meals, Social Support Group and Individual, Transport, Personal Care and Linen Services.

In addition to these Commonwealth Home Support Programme services, we have extended our Home Care Packages program and are providing meals to people with disabilities.

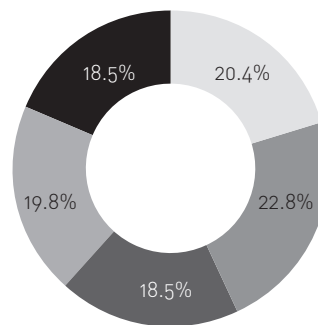
Our strategy for service delivery on the APY Lands is to work with the Elders and community about their needs and employ local staff. We are proud that we employ many Aboriginal staff across our communities, working with other APY Lands services providers to train staff and offer professional development opportunities.

What a year we had due to COVID-19. It was such a challenging time with a few of our communities experiencing outbreaks. During the height of the COVID-19 pandemic in Australia, ACS closed access to our APY Lands centres/facilities for community and visitors, provided additional Personal Protective Equipment and COVID-19 training to support our staff. Services, meal preparation and delivery still continued during COVID-19 and clients continued to receive quality and safe services with minimal disruption.

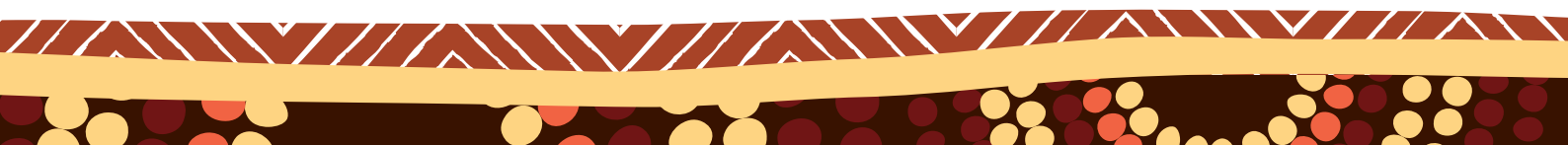
Another hurdle that we faced was the floods. The road was closed from Glendambo to Marla, as well as Amata to Pipalyatjara. We managed to fly groceries and supplies from Adelaide to Alice Springs, then delivering them to the APY Lands with the help of our dedicated staff. Each centre is equipped to last with food and supplies for up to ten days. This gives us peace of mind that our Elders will be looked after of ever there is another hurdle to jump over.



APY Lands CHSP Clients Elders by Primary Community (n=162)



■ Amata ■ Fregon ■ Indulkana ■ Mimili ■ Pipalyatjara



Trachoma Elimination Program

Trevor Buzzacott | Trachoma Education Specialist



The 2022 year has been a fluctuating period for participation of Trachoma Health and Eye Care on the APY Lands and the rewarding efforts has been forthcoming from our remote area residents in continual support to us in community engagements. Our community APY Lands population has been very supportive in realising impact of COVID-19. Their forthright efforts openly understanding our not being able to visit their Homelands on a regular time schedule. Clearly for the safety of all, residents from the APY Lands remain understanding and acceptance of this temporary delay. This has importantly allowed us to diligently retain the regular communication lines open and assure our partnership with all remote area communities is retained. In all.

Over the past 12 months, we have been able to retain an acceptable and meaningful way of conducting a safe and fundamental approach. We are also grateful towards the partnership between our staff on the APY Lands and the good working relationships that has been jointly developed.

We have further extended our working communications with potential partnerships where the fundamental community engagements commitment includes the broad range of activities that ends in community BBQs with a whole range of health food.

The supply and provisor of skills enhancement has been ongoing and where there maybe restrictions and limitation to visiting staff, then there is engagement from our existing staff working in partnership with all service providers living across the APY Lands. This is one very positive option we have developed over the past 12 months.

As we come to the later periods of 2022, we have been encouraged by other entities that have communicated to us, the desire and opportunity in partnership, working together on the APY Lands. ACS and Trachoma entities will be considering these options very closely to capitalise not only with the critical areas that need addressing, but to assure there will be via full partnership arrangements that does not hinder existing service organisations but work in partnership with the capacity of bringing everyone together.



Throughout 2022, the Trachoma engagements were unable to achieve maximum outcomes, primarily due to ongoing funding and COVID-19 restrictions that prevented multiple service delivery projects. What has been achieved is the seriousness of COVID-19, which has allowed us time to provide the best possible analytical opportunity through a partnership focus and potentially be able to bring everyone together as one. This is a very achievable and feasible option.

By all accounts all the on-ground service delivery agencies have shown positive responses of adopting "The Hard Line" and willingness to take challenge COVID-19 and furthermore to develop positive and professional working relationship with ACS with worthy outcomes.

The elimination of Trachoma on the Great Western Desert is a lifelong challenge and together with the Anangu residents walking beside us, we will achieve, we will eliminate.

ACS staff and other service agencies have come together over the COVID-19 period and has been able to maintain regular communications with our key agencies on a state-wide basis and responses has been positive. We have also enhanced working together with the specific target to enhance skills development and practical environmental application training amongst our existing staff and participants from existing service organisations.

These are the fundamental Skills Enhancement Training package focus on:

- Trachoma Screening Programs
- Community Skills Enhancement Program
- Basic Environmental Training Enhancement in progress
- Ongoing Community Activities at all Schools
- Proposed Dental Health Checks State-wide in Remote Regions
- Service Agencies Organisation Engagements
- Mandatory Quarterly Meetings
- Monthly Meetings Trachoma Committee
- Funding Agencies Meetings

Aboriginal Community Services continue to reflect the whole 2022/23 APY Lands Trachoma Planning with key service agencies and consider new initiatives.

Trachoma is evident here in Australia, sadly, the only First World Nation in 2022 where trachoma exists amongst our Aboriginal and Torres Strait Islander people.

We will continue our desire to make safe and healthier environment for residents and further with limited resources, we will endeavor to build community confidence, commitment and to make a safe and healthier environment where we can.

We are committed to the prevention of Trachoma blindness here in Australia.



Treasurer Report

Hitesh Goel | Treasurer

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I am pleased to present the Treasurer's Report for 2022.

Aboriginal Community Services (ACS) continue to be in a strong financial position holding in excess of \$8.770 million in cash reserves at year end.

During the year we generated a revenue of \$18.350 million and incurred operational expenses of \$16,423 million resulting in a net surplus after depreciation of \$1.926 million.

During the last 12 years the financial position of ACS has grown from strength to strength. During this period our annual turnover has increased from \$4.0 million to \$18.0 million. This is a tremendous achievement, due to the strong leadership of our CEO Graham and his management team.

This augurs well for the future with next year's budget estimated to produce a healthy surplus for 2023.

We have also completed the external audit for the year ended 30 June 2022. The auditors have provided an audit report and was signed without qualification.

During the year we have also enhanced our financial governance through the Finance and Audit Committee which oversees the financial performance, external audit function and financial risk management. As a chair of this Committee, I would like to thank the members for being part of this Committee.

I would like to take this opportunity to personally thank the CEO Graham Aitken and the General Manager, Finance and Corporate Services Segaran Murugeson for all their support and effort during the year.



AECCS Financial Report 2021/2022

Simplified Statement of Financial Performance and Financial Position for the year ended 30 June 2022

	2022	2021
	\$	\$
Income		
Subsidies and Fees	17,891,021	11,667,223
Other Income	402,948	102,581
Grant Income	55,341	1,518,786
Investment Income	707	7,063
Total Income	18,350,016	13,295,653
Expenditure		
Employee Expenses	7,891,658	5,414,299
Agency Expenses	1,299,580	984,791
Administration Expenses	1,665,296	750,811
Domestic Expenses	183,718	181,975
Food Supplies	1,030,744	2,090,625
Property Expenses	526,139	448,444
Repairs and Maintenance Expenses	597,532	262,510
Light and Power	187,606	119,795
Medical Supplies	1,079,606	940,573
Motor Vehicle Expenses	420,107	405,175
Resident/Client Expenses	868,199	641,365
Grant Expenses	574,014	7,651
Depreciation	99,729	77,054
Total Expenditure	16,423,927	12,325,066
Profit/(Loss) from ordinary activities	1,926,089	970,587
Profit/(Loss) from asset sales	0	0
Net Profit	1,926,089	970,587

AECCS Financial Report 2021/2022

Simplified Statement of Financial Performance and Financial Position for the year ended 30 June 2022

	2022	2021
	\$	\$
Assets		
Property, Plant and Equipment	830,989	814,006
Cash and Cash Equivalents	8,770,023	6,324,896
Trade and Other Receivables	27,642	3,461
Prepayments	64,605	32,631
Total Assets	9,693,259	7,174,994
Liabilities		
Creditors and Accruals	3,570,238	3,208,685
Provisions	807,278	576,654
Total Liabilities	4,377,516	3,785,339
Leaving what the organisation has built up over the years		
Equity	5,315,743	3,389,655

Ian G McDonald FCA



Aboriginal Elders & Community Care Services Inc. Independent Auditor's Report

We have audited the attached financial statements, being a special purpose financial report, of Aboriginal Elders & Community Care Services Inc. (Association), for the year ended 30 June 2022.

Opinion

In our opinion, the financial statements of the Association are properly drawn up:

- a) to present fairly the financial position of the Association as at the 30 June 2022 and the results of its operations for the period then ended, and;
- b) according to applicable Australian Accounting Standards.

Basis for Opinion

For the audit of the Association we have maintained our independence in accordance with the relevant ethical requirements of APES 110 Section 290. We believe that the audit evidence that we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information – Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report is prepared to assist the association to meet the requirements of Associations Incorporation Act (SA) 1985 and the requirements of the Australian Charities and Not-for-profits Commission Act 2012. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the members.

Responsibilities of Management for the Financial Report

The Board of Management is responsible for the preparation of the financial report in accordance with Associations Incorporation Act (SA) 1985 and the requirements of the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as management determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibilities for the Audit of the Financial Report

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the schedule is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement in the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

A handwritten signature in blue ink that reads 'Ian G McDonald'.

Ian G McDonald FCA
Registered Company Auditor

Dated at Grange, 5 September 2022

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